

NOTICE OF NON-DISCRIMINATION

Equinox complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Equinox does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Equinox:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, accessible electronic, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - **O** Qualified Interpreters
 - Information written in other languages

If you need these services, contact the program administrator or clinician.

If you believe that Equinox has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Susan Hornbeck, Director of Compliance, 500 Central Ave., Albany, NY 12206, (518) 435-9931, ext. 5289., <u>shornbeck@equinoxinc.org</u>. You can file a grievance in person or by mail or email. If you need help filing a grievance, Susan Hornbeck, Director of Compliance, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html